

catersource® + **THE SPECIAL EVENT®**

# HOW MUCH SHOULD I PAY MY TEAM?

WELCOME TO OUR  
BRAND NEW SESSION!



**WE ARE EVENT PEOPLE....** [WE HAVE A PLAN]

**WHO?**

**WHY?**

**HOW?**

**WHAT?**

**HOW MUCH?**

**TAKEAWAYS** [NUGGETS]

**CONCLUSION**



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# WHO?

3 MIN CHALLENGE!





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# WHY?



...but before, another question...  
**What do you want?**

# WHAT IS YOUR VISION?



...but before, another question...  
**What do you want?**

# WHAT COMPANY VALUE ARE YOU AIMING FOR?



...but before, another question...  
**What do you want?**

# **WHERE IS THE VALUE OF YOUR BUSINESS?**

**CLIENTS   EMPLOYEES   OTHERS**

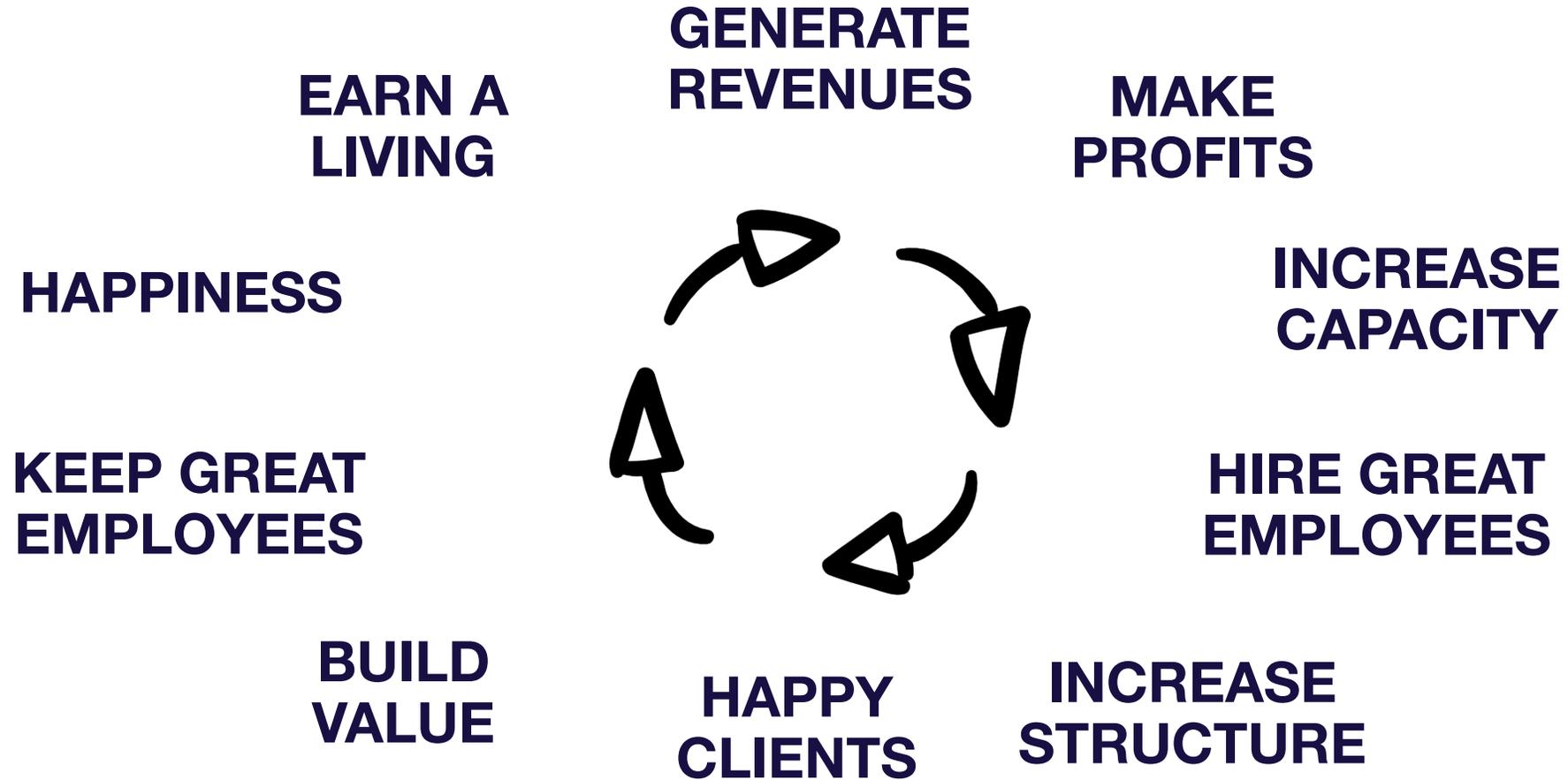


...but before, another question...  
**What do you want?**

# WHAT IS YOUR EXIT STRATEGY OR YOUR RETIREMENT PLAN?



# YOUR MAIN OBJECTIVE IS...



# YOUR MAIN OBJECTIVE IS...

EARN A  
LIVING

GENERATE  
REVENUES

MAKE  
PROFITS

**RETIRE**

The word 'RETIRE' is written in large, bold, orange capital letters. A black circular arrow is drawn around the letters 'T' and 'I', indicating a cycle or process. The word is centered horizontally and vertically in the middle of the slide.

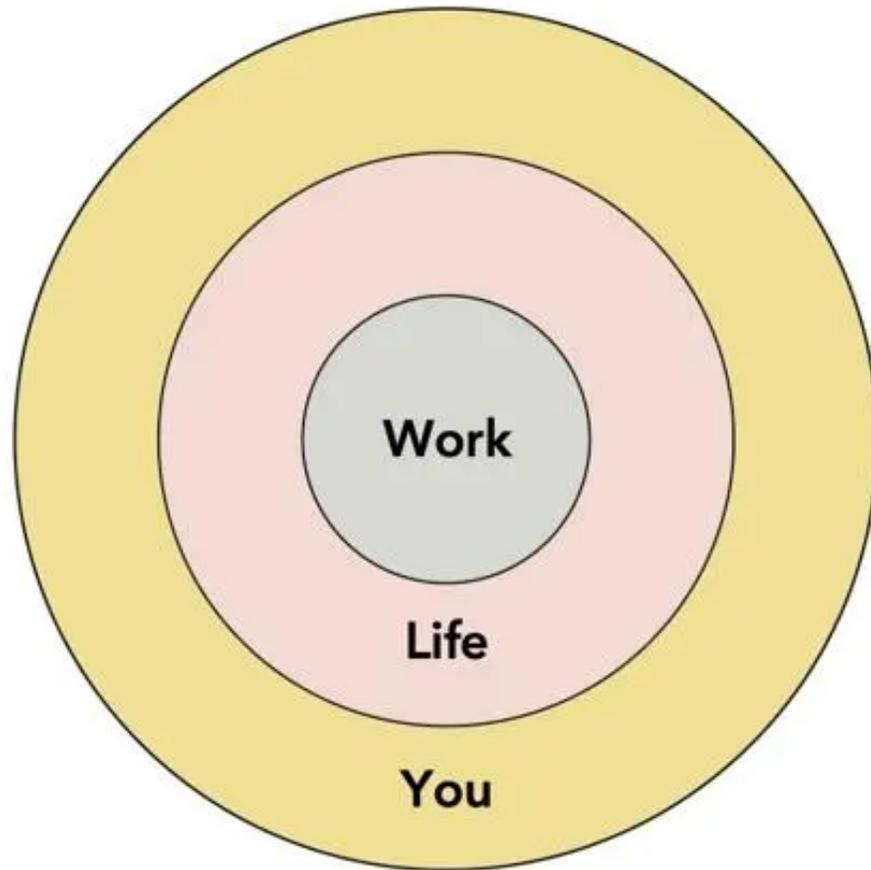
BUILD  
VALUE

HAPPY  
CLIENTS

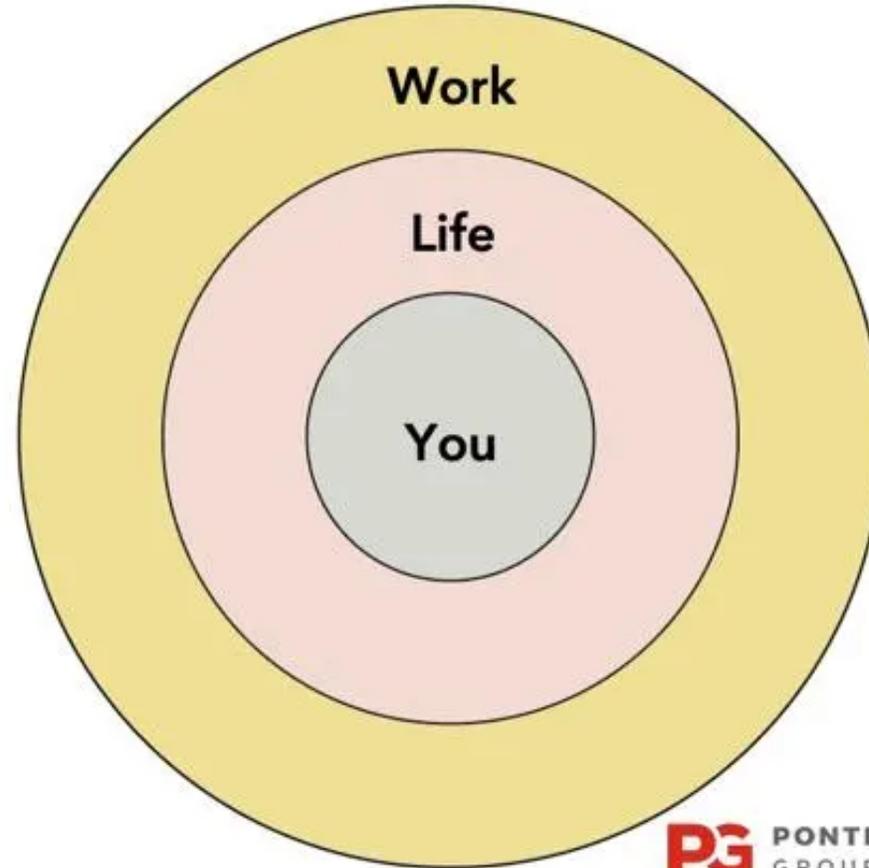
INCREASE  
STRUCTURE

# Work vs Life vs You

Old Thinking



New Philosophy





**CONGRATULATIONS! YOU ARE ALL SET FOR WHA'S NEXT!**



**DISCLOSURE**

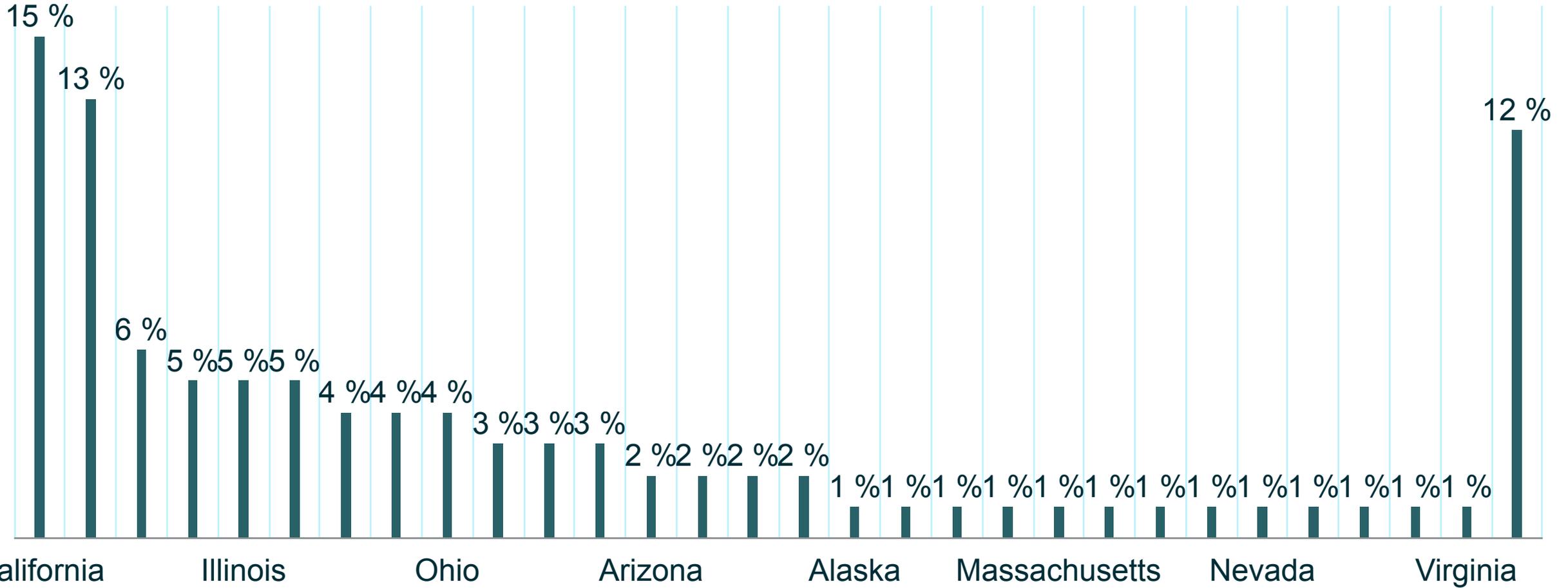
**WE ARE NOT GREEK GODS....**

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# SURVEY



# WHO ANSWERED?



## PROVENANCE

US: 88%

CAN : 12%

## ROLE

CEO / FOUNDER: 42%

EVENT PRO : 21%

VP/EXECUTIVE : 18%

SALES /ADM : 15%

OTHER : 4%

# WHO ANSWERED?

## YEARS OF EXPERIENCE

5 or less : 3%

5 to 9 : 5%

10 to 14 : 11%

15 to 20 : 18%

20 + : 63%

# WHO ANSWERED?

## TYPE

**IN-HOUSE** [CORPORATE OR ASSOCIATION] : **40%**

**INDEPENDENT** [& 3rd PARTY AGENCY] : **44%**

**OTHER** : **14%**

# WHO ANSWERED?

## SIZE [NUMBER OF EMPLOYEES]

**1-25 : 51%**

**26-50 : 4%**

**51-100 : 8%**

**101 + : 37%**

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# HOW?



# FREELANCERS VS EMPLOYEES

HIGHER COST

EASIER TO CHARGE TO  
CLIENT

VARIABLE COST (no events, no salary)

SKILLSET ALIGNED

UNLIMITED RESOURCES

STABILITY, LOYALTY

MORE PROFITABLE IF VOLUME

FIXED COST (pressure)

BRAND ALIGNED

EASIER DELEGATION (client)

# WHEN WOULD YOU CONSIDER HIRING EXTERNAL RESOURCES TO SUPPORT YOUR TEAM?

**AT THE BEGINNING OF A CONTRACT**

**WHEN THE TEAM'S WORKLOAD IS AT 100% OF ITS CAPACITY**

**NEVER, I PREFER TO DECLINE THE CONTRACT**

# WHEN WOULD YOU CONSIDER HIRING EXTERNAL RESOURCES TO SUPPORT YOUR TEAM?

AT THE BEGINNING OF A CONTRACT

38%

WHEN THE TEAM'S WORKLOAD IS AT 100% OF ITS CAPACITY

42%

NEVER, I PREFER TO DECLINE THE CONTRACT

20%

# **FREELANCER OR EMPLOYEE ?**

# FROM WHICH PERCENTAGE YOU SHOULD HIRE A FREELANCER FOR A FULL TIME (2000H/Y) POSITION?

40% or 800 HOURS

50% or 1000 HOURS

60% or 1200 HOURS

70% or 1400 HOURS

# WHAT IS YOUR PERCENTAGE TARGET OF THE FREELANCING HOURLY RATE SHOULD YOU PROPOSE FOR A FULL TIME POSITION?

40%

50%

60%

70%

# BILLABLE VS NON-BILLABLE HOURS

## 2000 HOURS / YEAR

- **70% BILLABLE OBJECTIVE**
- **30% NON-BILLABLE**
  - ADMINISTRATION
  - MEETINGS
  - YEAR PLANNING
  - R&D
  - PROPOSALS
  - VACATIONS
  - MANAGEMENT HOURS
  - VARIOUS

**RISK AND STABILITY IS  
WORTH AT LEAST  
20-30%**

# **BILLABLE VS NON-BILLABLE EXAMPLE**

**100\$ AN HOUR AS FREELANCER (TOTAL 200 000\$ FOR 2000 H/ YEAR)**

**OFFER 80K (40%) to 100K (50%) (including benefits)**

**70% BILLABLE = 1400 HOURS at 100\$ SOLD (40\$ to 50\$ cost)**

**140 000\$ REVENUE – 100 000\$ COST = 40 000\$ profit (28% profit)**

**OR**

**140 000\$ REVENUE – 80 000\$ COST = 60 000\$ profit (42% profit)**

**SO : MINIMUM 40%-50% BILLABLE HOURS TO BREAK EVENT**

# **BILLABLE VS NON-BILLABLE EXAMPLE**

**75\$ AN HOUR AS FREELANCER (TOTAL 150 000\$ FOR 2000 H/ YEAR)**

**OFFER 60K (40%) to 75K (50%) (including benefits)**

**70% BILLABLE = 1400 HOURS at 75\$ SOLD (30\$ to 37.5\$ cost)**

**105 000\$ REVENUE – 75 000\$ COST = 30 000\$ profit (28% profit)**

**OR**

**105 000\$ REVENUE – 60 000\$ COST = 45 000\$ profit (42% profit)**

**SO : MINIMUM 40%-50% BILLABLE HOURS TO BREAK EVENT**

# CLUE FOR AVERAGE SALARY

**40% to 50%**  
**of the selling value of the employee hour**

**100\$/hour = 40\$-50\$/hour = 80k to 100k/year**

**75\$/hour = 30\$-37.5\$/hour = 60k to 75k/year**

**60\$/hour = 24\$-30\$/hour = 48k to 60k/year**

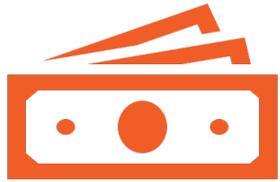
**50\$/hour = 20\$-25\$/hour = 40k to 50k/year**

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# WHAT?



# IT IS NOT ONLY ABOUT THE MONEY !



**Base salary**  
(plus overtime if paid)



**Benefits**  
(401K, Insurances, etc.)



**Equipments**  
(Phone, Car, other devices, etc.)



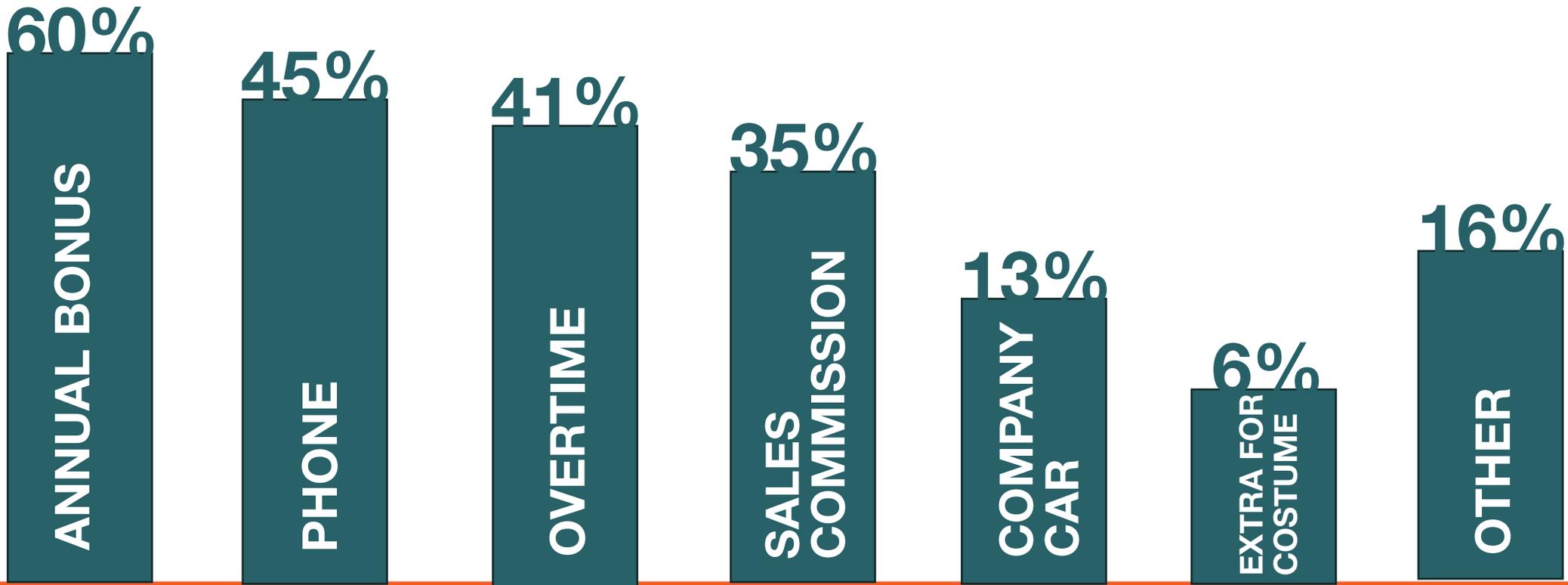
**Event time**  
(travel, set-ups, show calls, etc)



**Perks**  
(Tickets, VIP access, Site visits, etc.)

# NOW, IT TIME TO TALK COMPENSATIONS!!!

What other compensation do you or your employees receive?



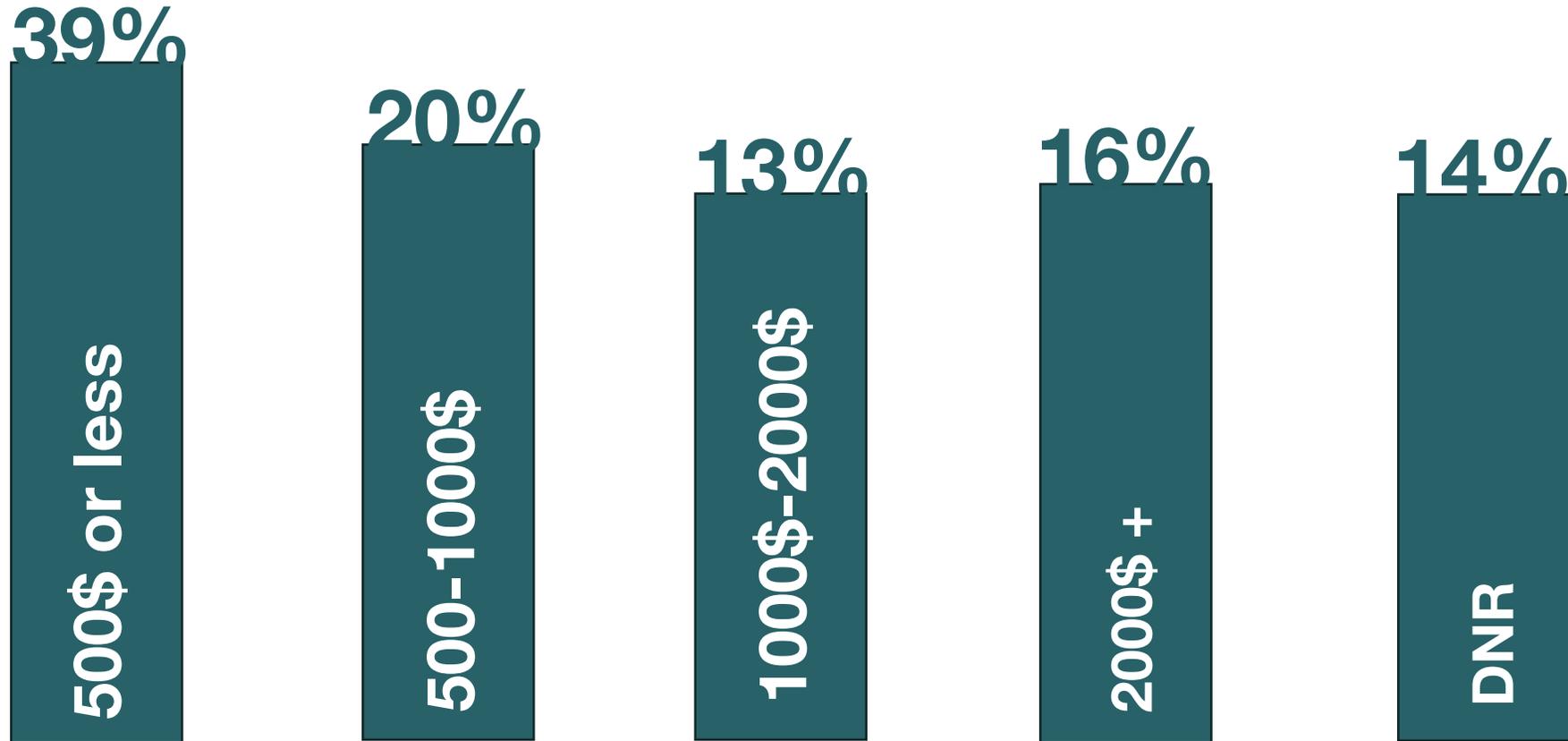
# NOW, IT TIME TO TALK COMPENSATIONS!!!

How much is spent per employee per year on social activities?  
(Christmas party, trip, happy hour, etc.)



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# ARE YOUR EMPLOYEES ALLOWED:

**YES** 👍

**NO** 👎

To drink alcohol at the event :

28%

72%

To eat the same meal as the guests :

74%

26%

To expense non-meal items :  
[snacks, energy drinks, after event drinks]

50%

50%

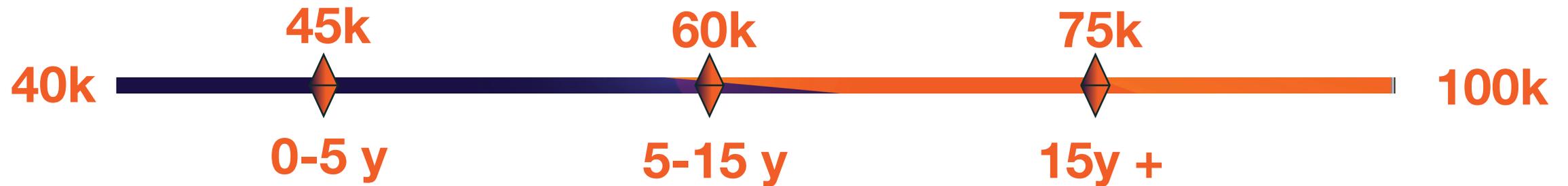
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# HOW MUCH?



# NOW, IT TIME TO TALK MONEY!!!

Median salary per year (all in)  
Event Professional



## SURVEY

# NOW, IT TIME TO TALK MONEY!!!

Average salary per year (all in)  
Event Producer / professionnal

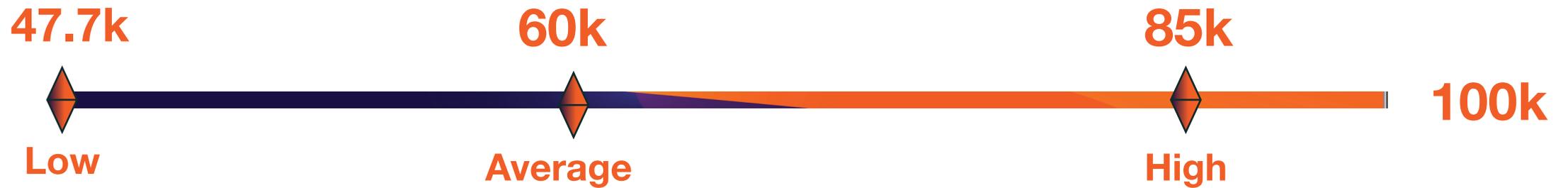


**USA**

Source : Indeed

# NOW, IT TIME TO TALK MONEY!!!

Average salary per year (all in)  
Event Producer / professionnal

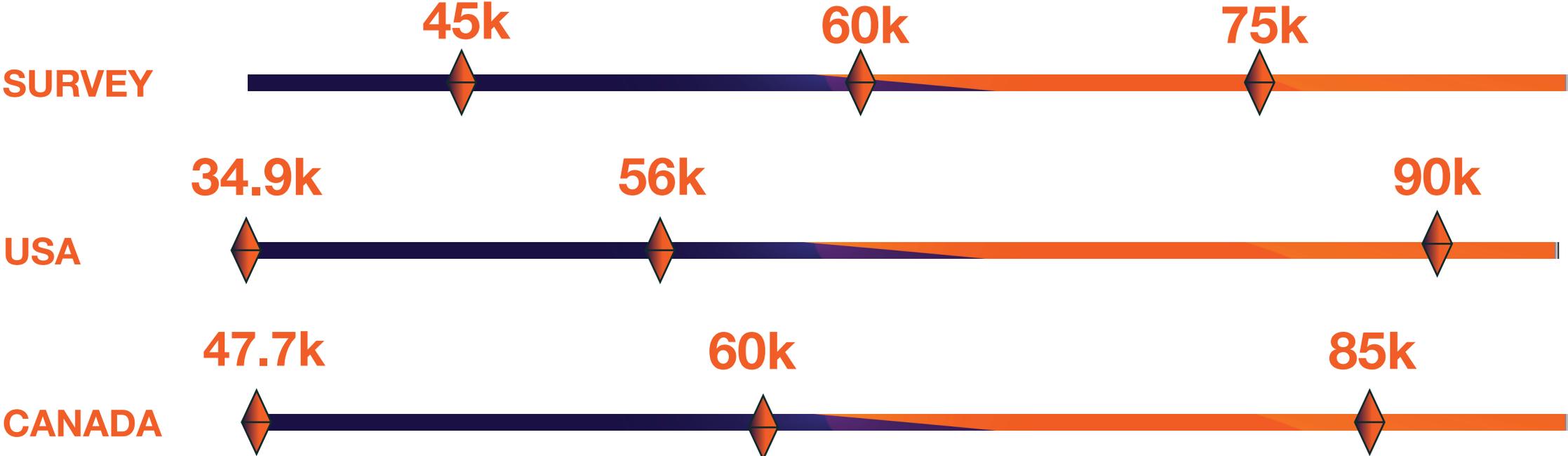


**CANADA**

Source : Indeed

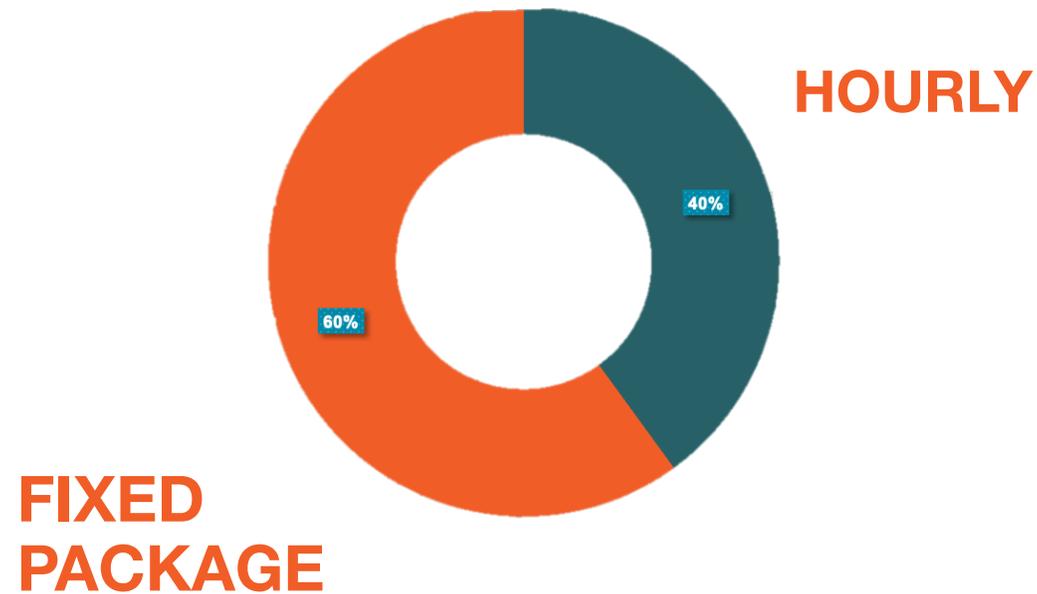
# NOW, IT TIME TO TALK MONEY!!!

Average salary per year (all in)  
Event Producer / professional



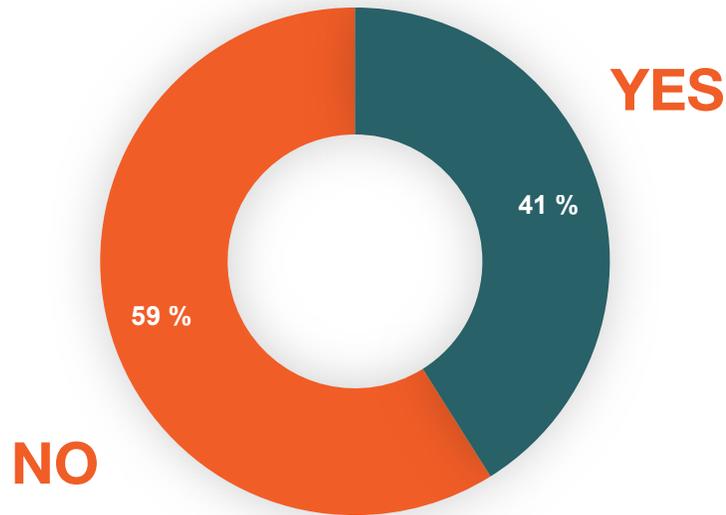
# NOW, IT TIME TO TALK MONEY!!!

Do you pay Hourly or Fixed?

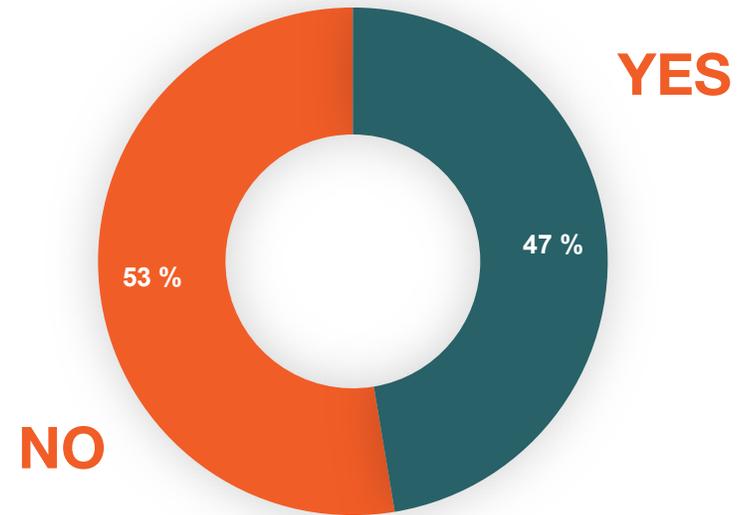


# NOW, IT TIME TO TALK MONEY!!!

Do you increase your employees' salaries when they execute the event on site (e.g., bonus or higher rate of pay)?



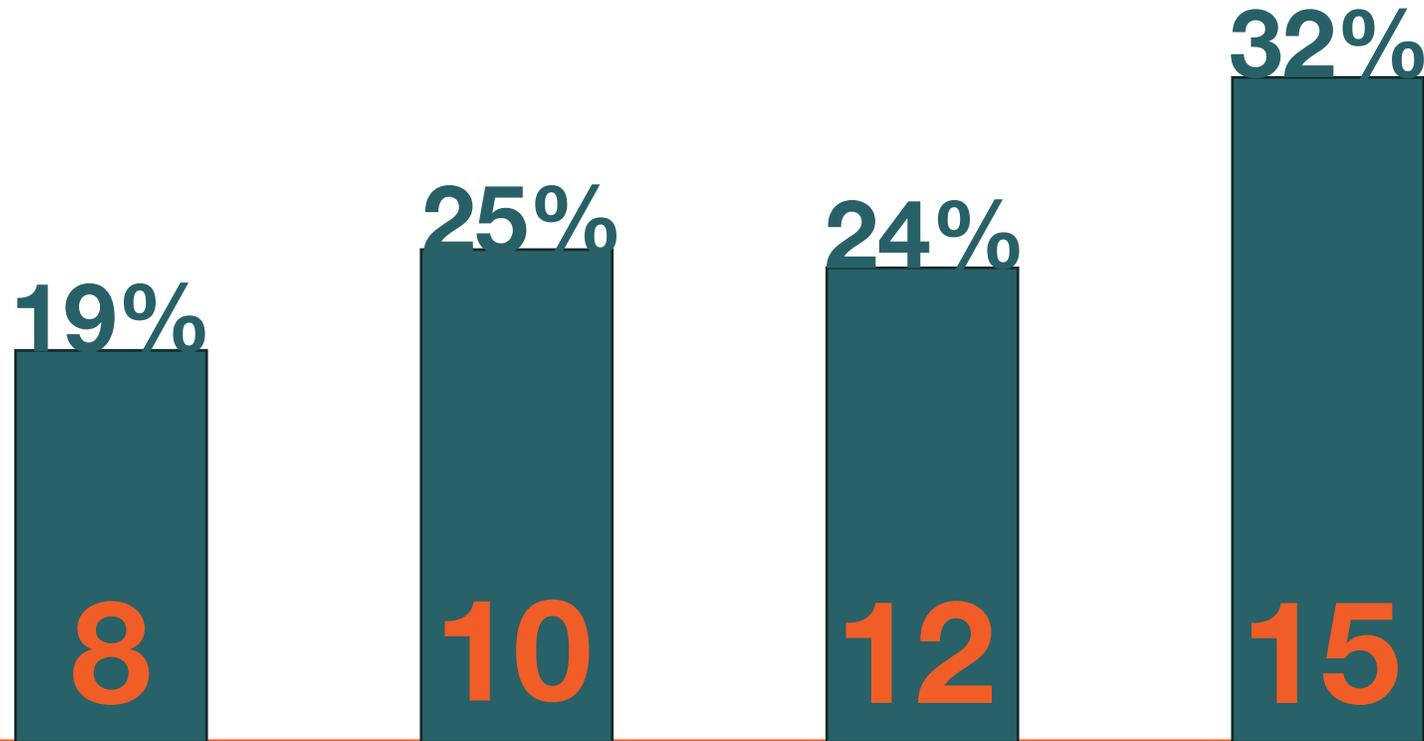
**FIXED PACKAGE**



**HOURLY**

# NOW, IT TIME TO TALK CONDITIONS!!!

What is the maximum number of hours employees are allowed to be on site?



# NOW, IT TIME TO TALK PROFITS!!!

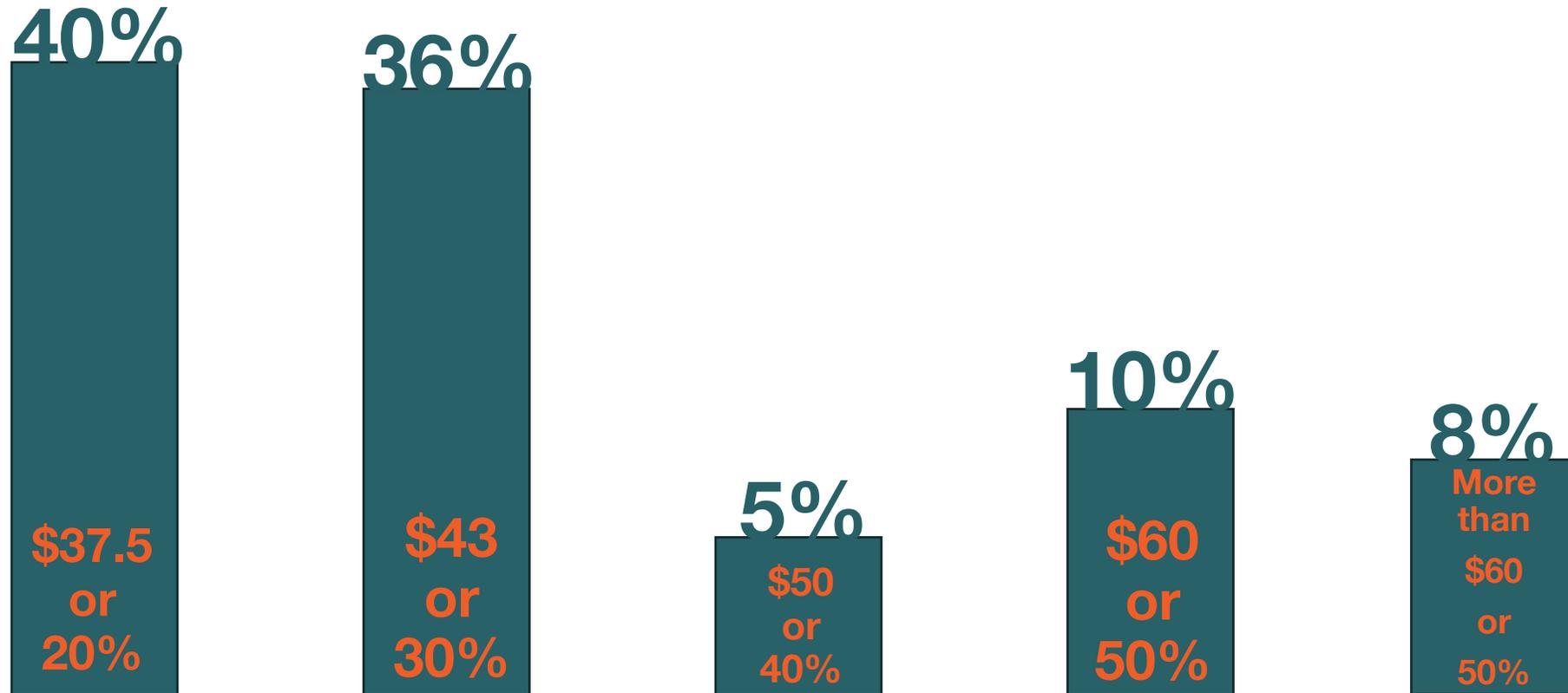
What are the hourly profit margins on hours sold to your customers?

Example: if you pay someone 30\$/h, how much will you sell the hour to the client?



# NOW, IT TIME TO TALK PROFITS!!!

What are the hourly profit margins on hours sold to your customers?



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# TAKEAWAYS?



# TAKEAWAY



**HAPPY**

vs



**ENGAGED**

# TAKEAWAY



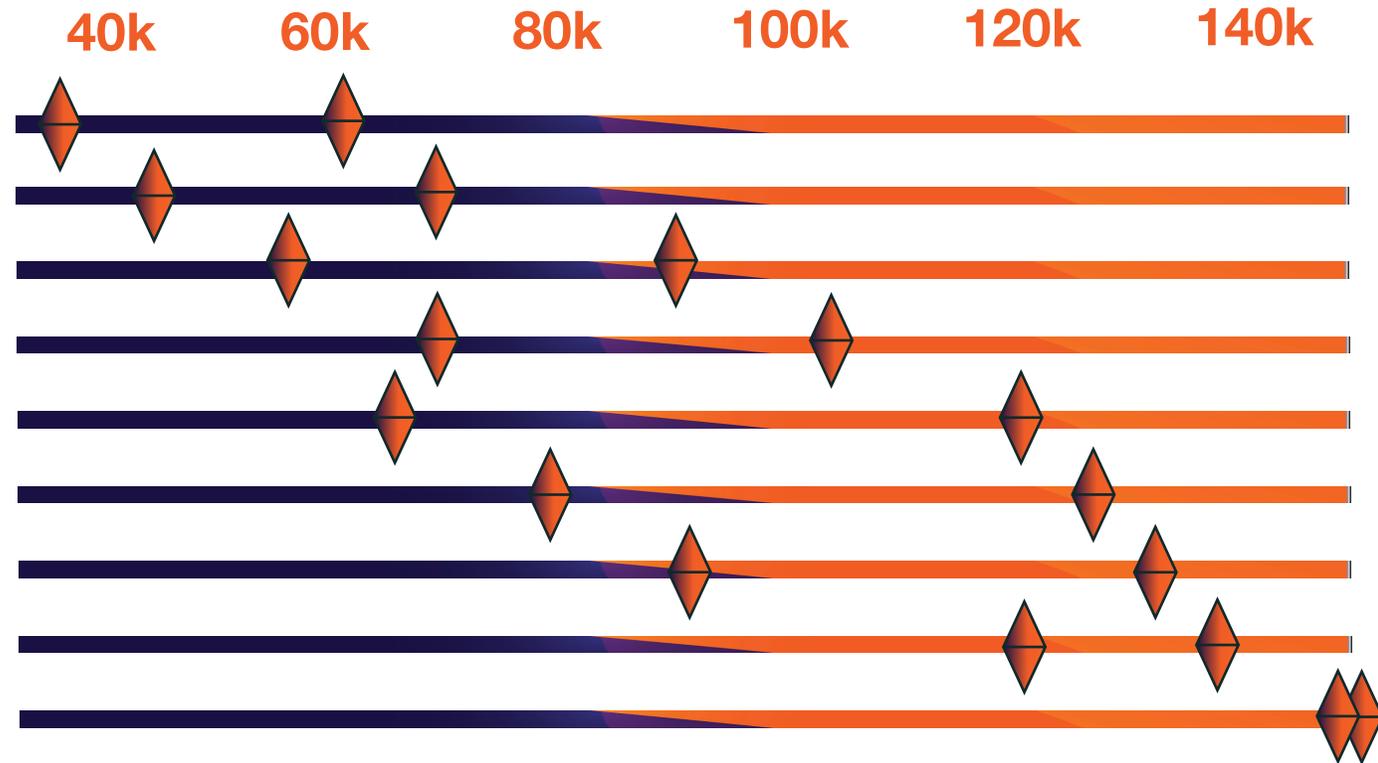
**HIRE SLOWLY**



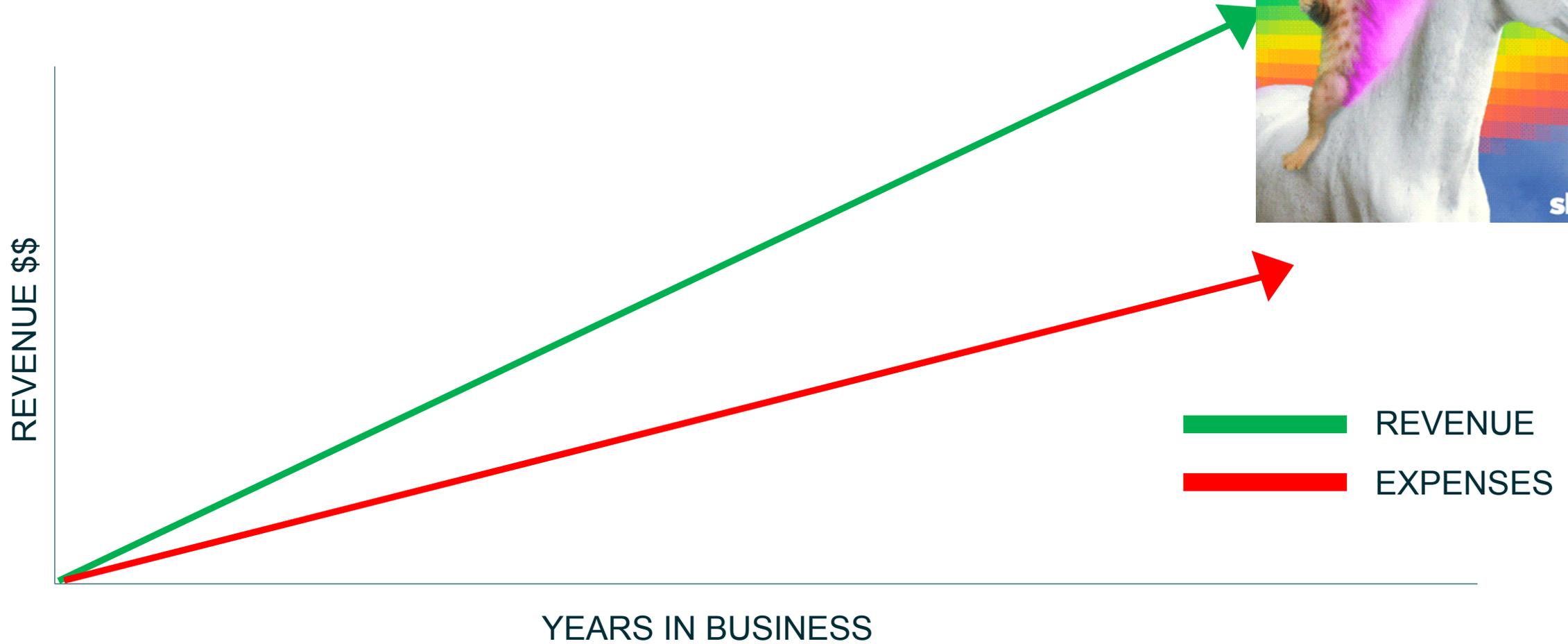
**FIRE FAST**

**TAKEAWAY  
HAVE A STRUCTURE**

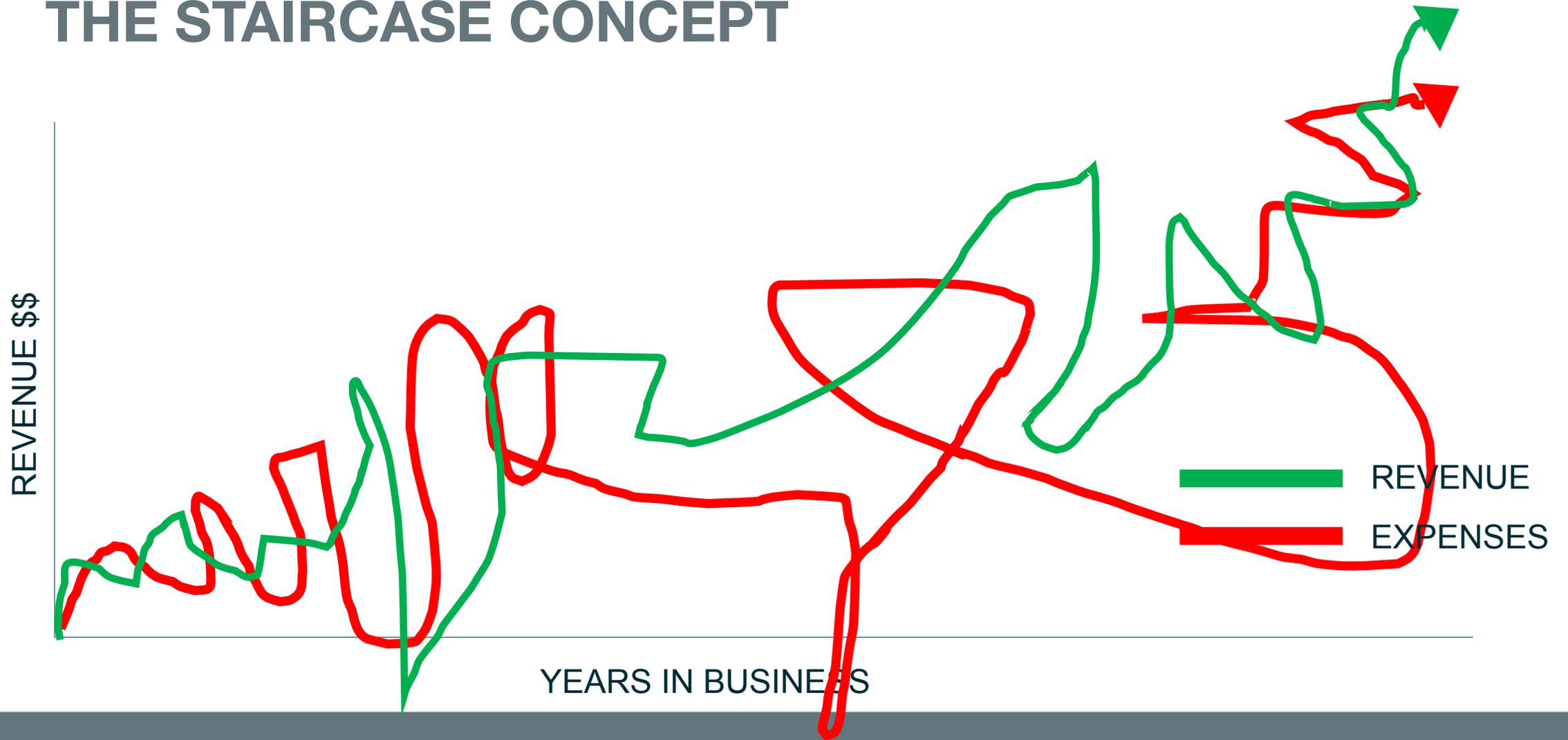
**ADMINISTRATIVE ASSISTANT  
EVENT COORDINATOR  
PROJECT MANAGER  
ACCOUNT MANAGER  
SALES EXECUTIVE  
DIRECTOR  
VP  
SVP  
TSE SPEAKER**



# TAKEAWAY THE STAIRCASE CONCEPT

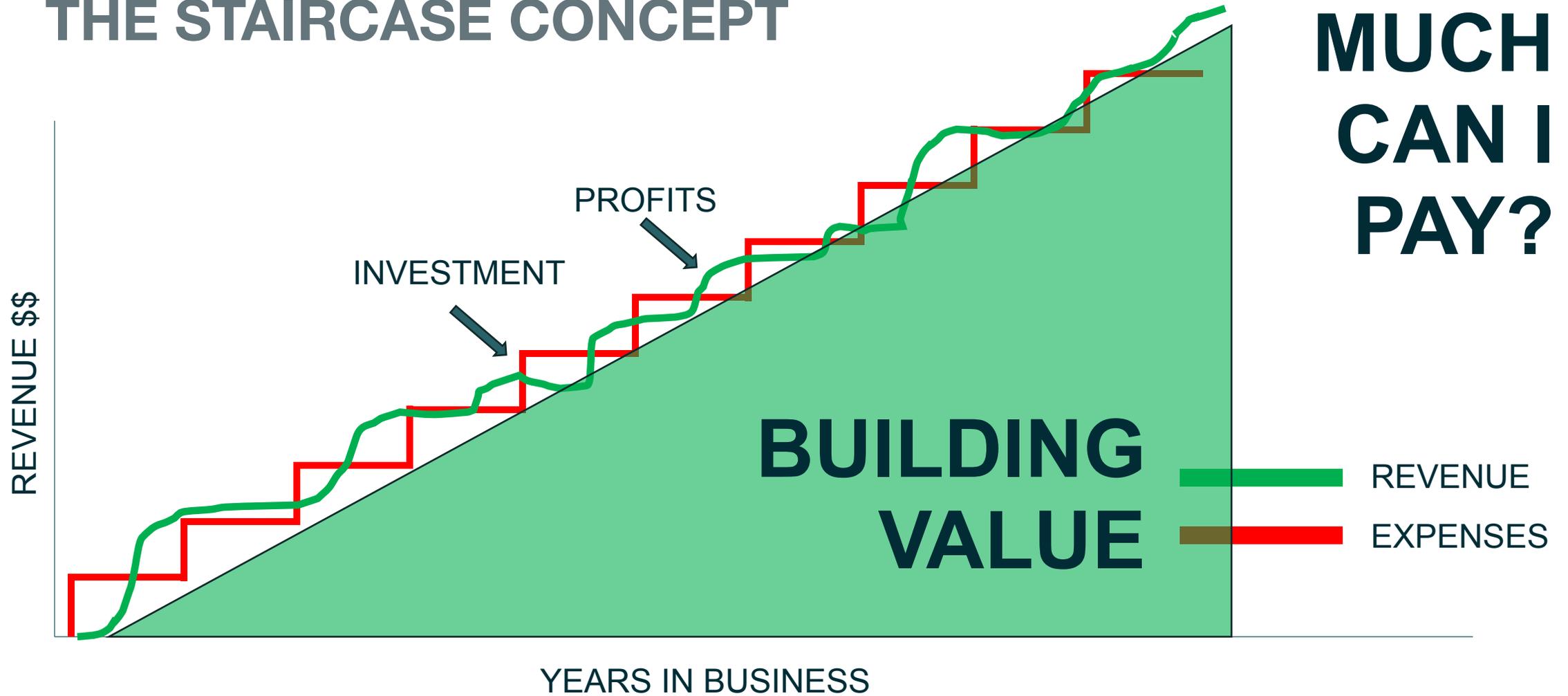


# TAKEAWAY THE STAIRCASE CONCEPT



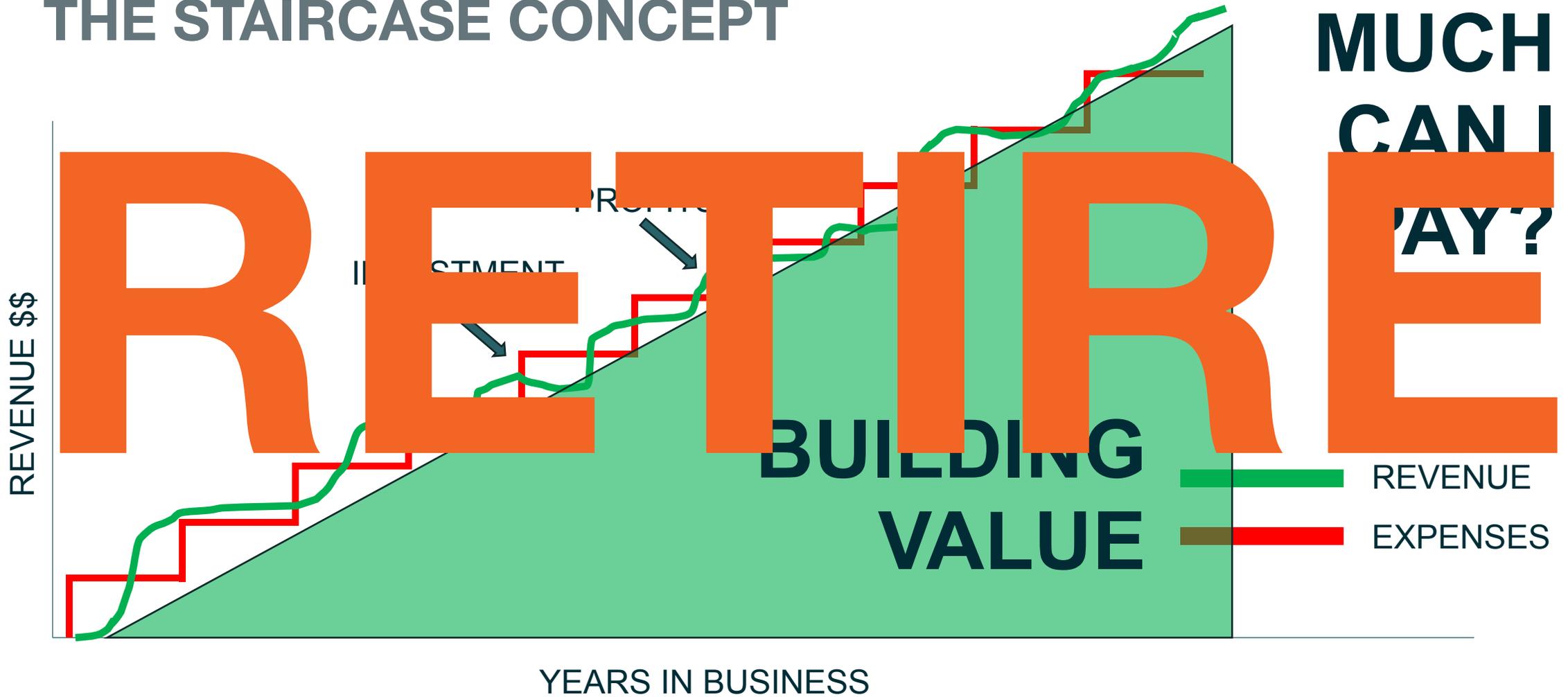
# TAKEAWAY THE STAIRCASE CONCEPT

# HOW MUCH CAN I PAY?



# TAKEAWAY THE STAIRCASE CONCEPT

# HOW MUCH CAN I PAY?



# CLUE FOR AVERAGE SALARY

**40% to 50%**  
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**75\$/hour = 30\$-37.5\$/hour = 60k to 75k/year**

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**50\$/hour = 20\$-25\$/hour = 40k to 50k/year**

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# CONCLUSION?



## REMEMBER ONLY 5 WORDS

LESS IMPROVISATION, MORE **STRUCTURE**  
TAKE **TIME** TO DO IT THE RIGHT WAY  
SHOW AUTHENTIC **RECOGNITION**  
KNOWING THE **WHY** WILL GUIDE YOU  
FUN, **FUN**, FUN...IT SHOULD BE

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THANK YOU



**Sébastien David**  
Président | President



**Sylvain Grégoire**  
Vice-président | Vice-President



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